Services Committee
Summary of a meeting
Held on 28 May, 2019

Committee members present:

Erica Day	Fran Jefcoate	Tanya Martin	Melanie Vickers

Performance

We noted that the Communities and Neighbourhoods team are regularly exceeding set targets and that a six monthly review to reassess targets would be useful. We also asked for a more detailed look at why sustained employment after 6 months had dropped to 50% in the last quarter.

Technical Resources Policies: gas, electrical, water, asbestos

We approved Technical Resources policies on gas, electrical, water and asbestos.

Together With Tenants

Poplar HARCA is an early adopter of Together With Tenants and we received a presentation including feedback from the Joint Estates Panel about how we can take the Together With Tenants strategy forward.

CaN Performance Review

We noted the CaN Performance review and the in-year staff savings that were required as a result of expenditure being higher than expected early in the financial year.

Residents Survey 2019

We noted the impressive results of the latest residents' survey and commended the hard work of the Poplar HARCA staff team.

Teviot Estate Regeneration

We received feedback on the results of the recent Teviot ballot and a presentation on the next steps for the regeneration of the area.

OTHER REPORTS

The following reports were noted:

- Employment and Training Strategy and Self Assessment
- JEP summary
- Estate Services – bulk waste and ambassador service
- Operational Risks
- Terms of Reference & Policies Assurance
- Attendance Record
- Agenda Planner

Tanya Martin
Chair, Services Committee