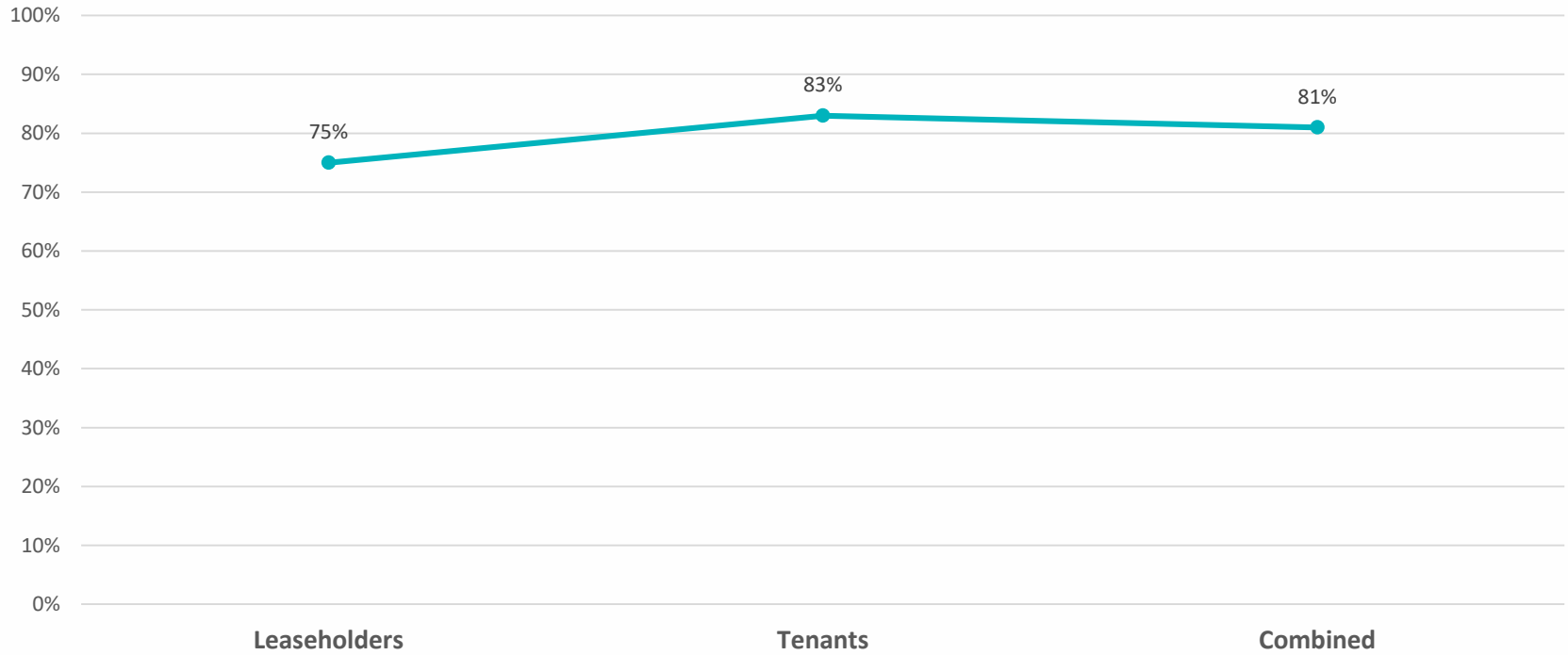
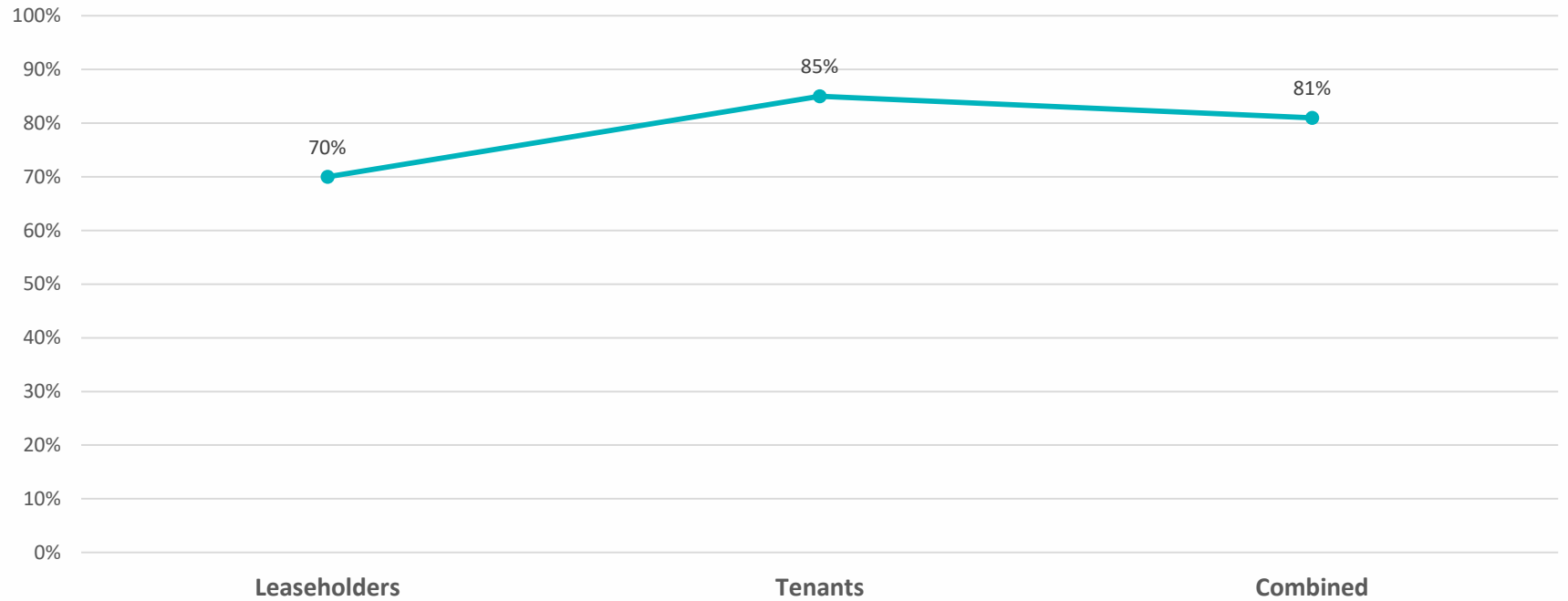


# 2019 Resident Satisfaction Survey

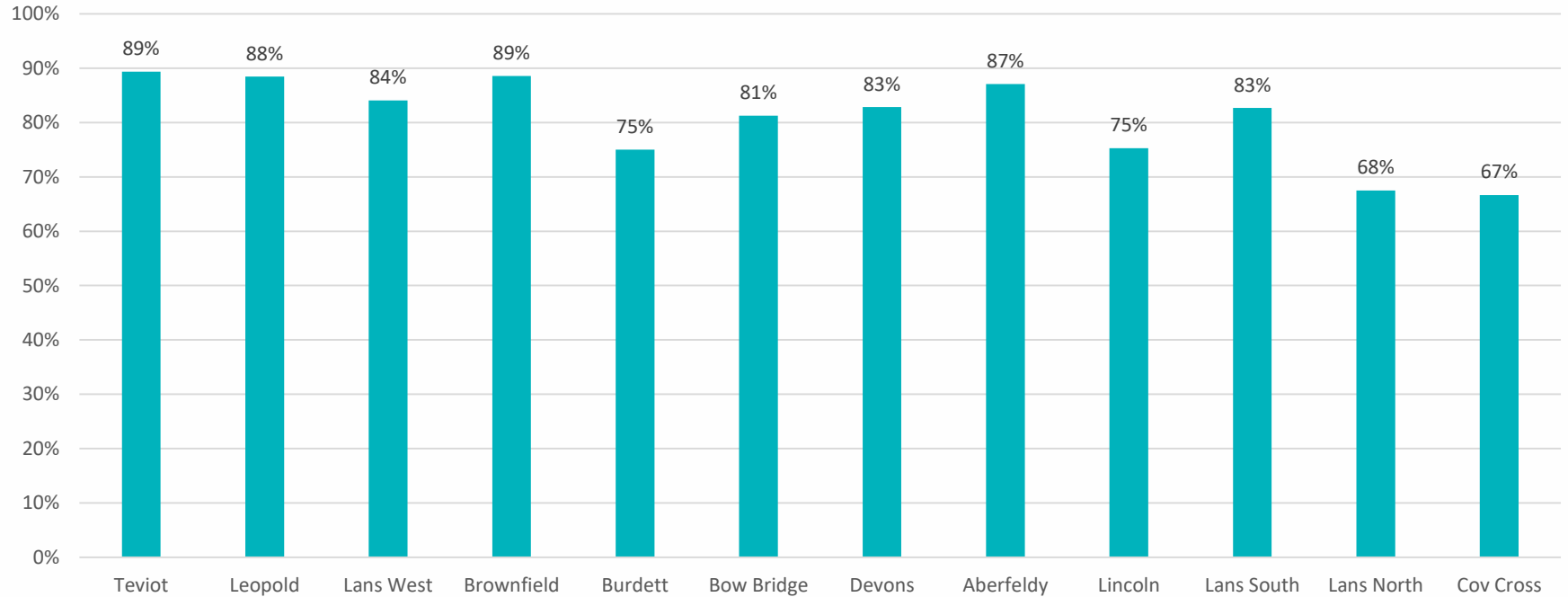
# Overall Satisfaction



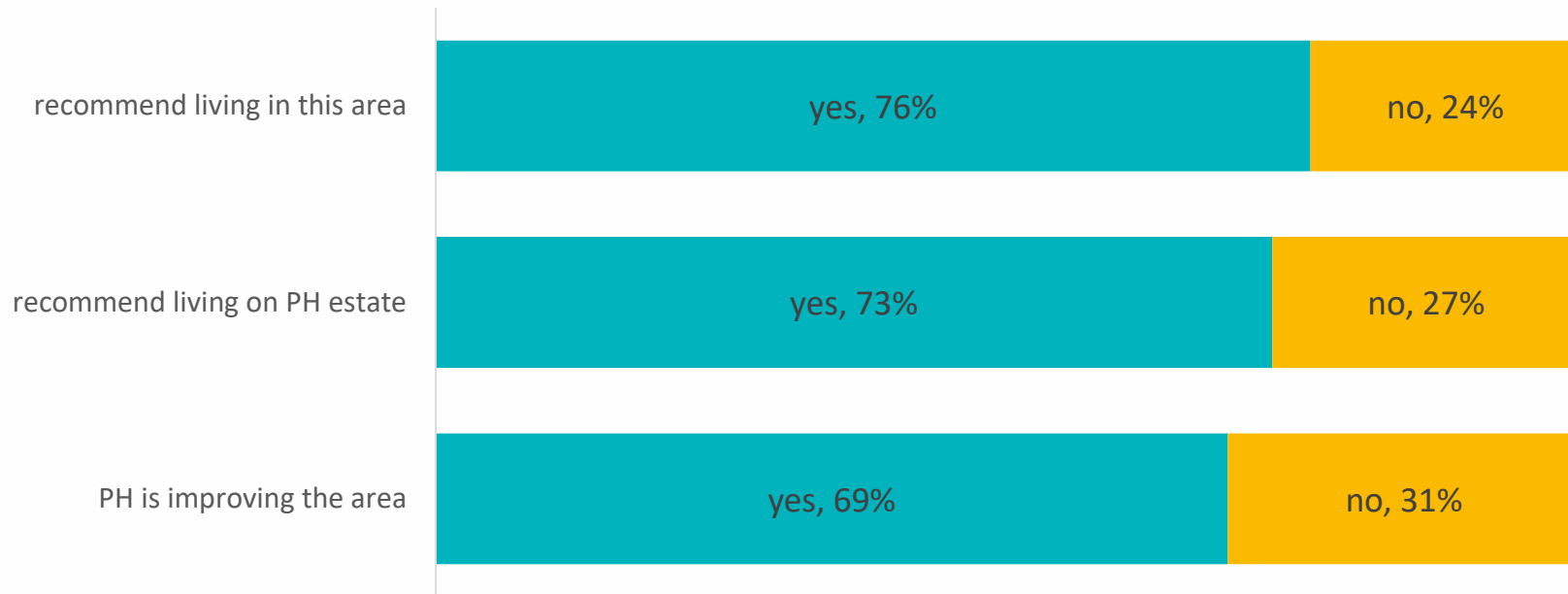
# Effort needed to deal with PH



# By Estate

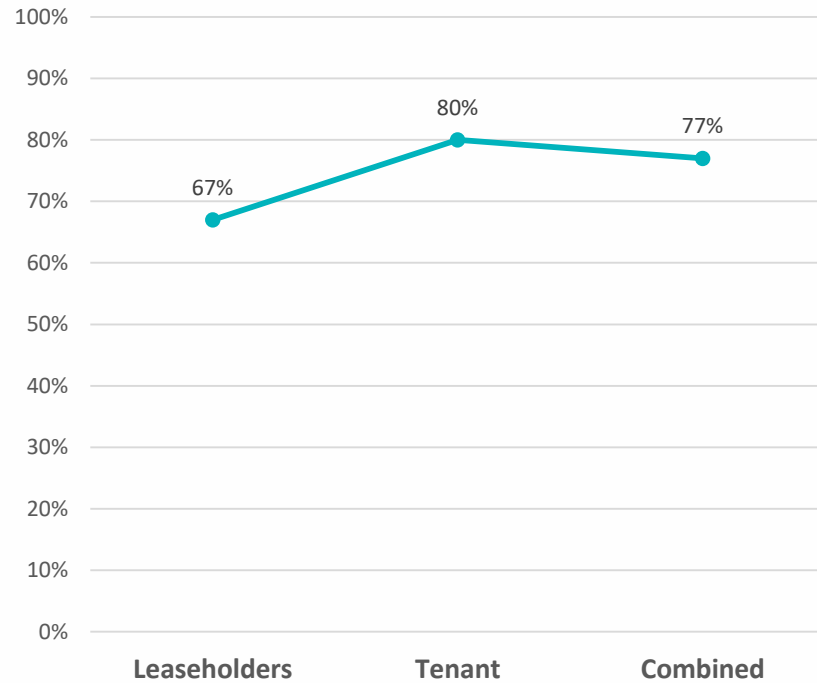


# Social Housing Stigma?

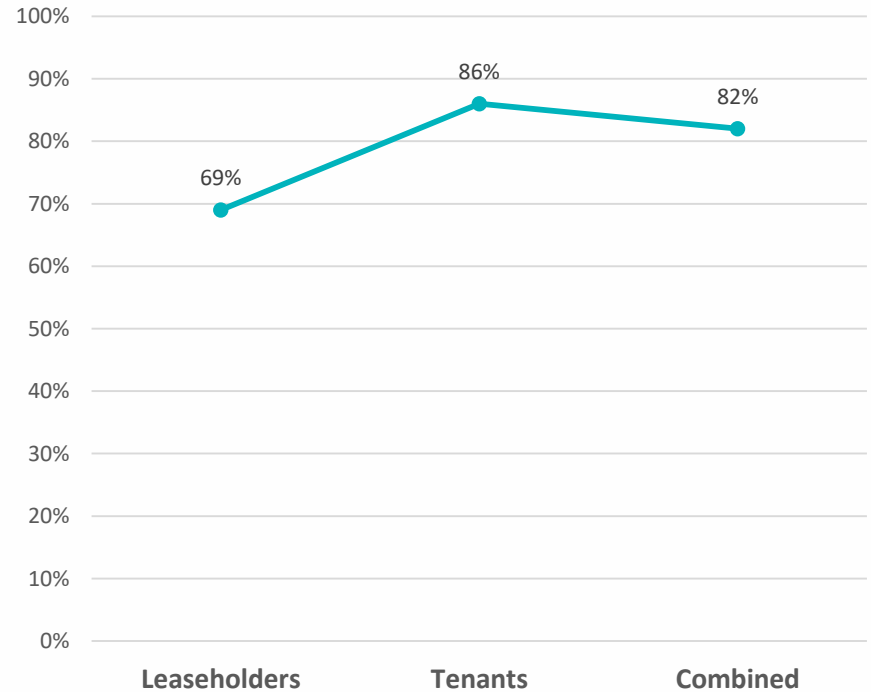




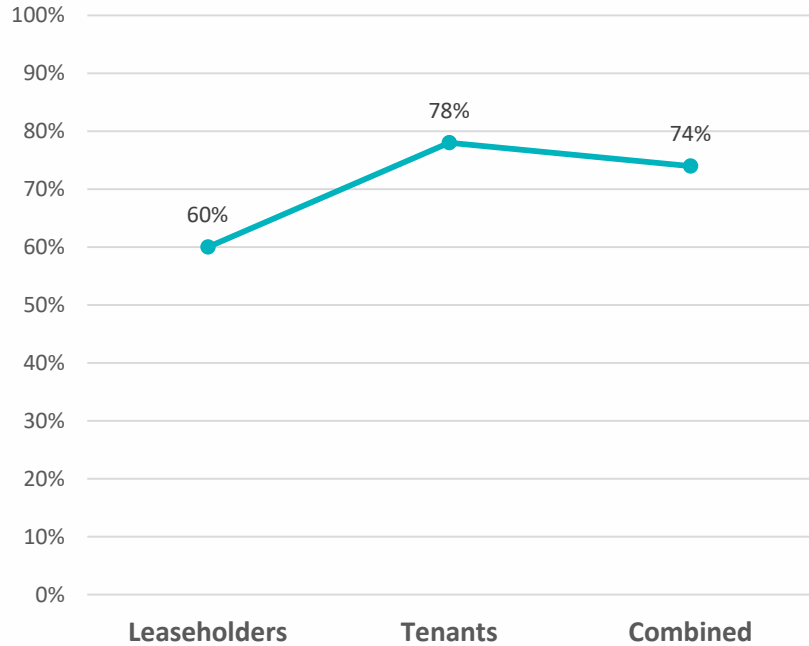
## Recommend PH



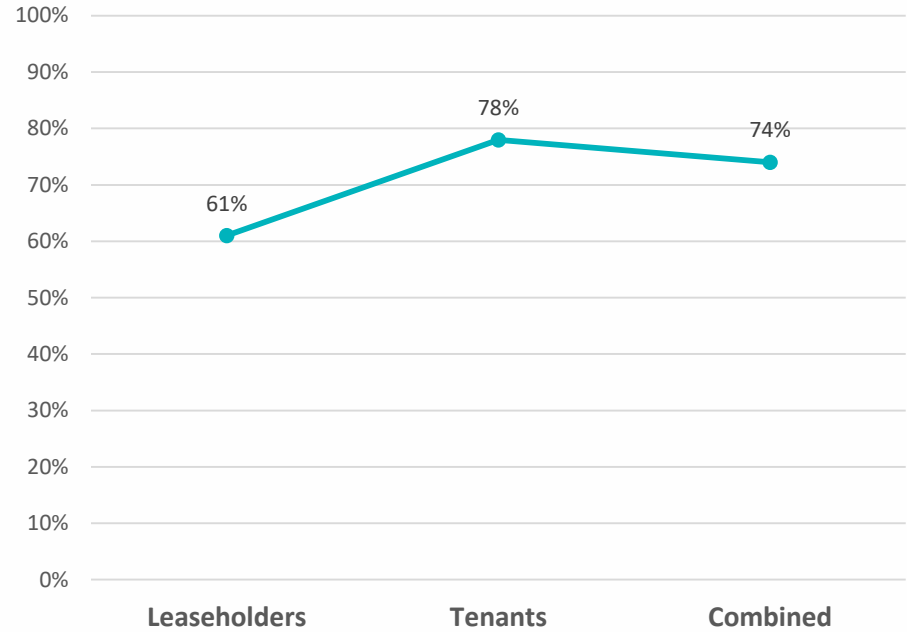
## PH offers value for money



# Opportunities to be involved

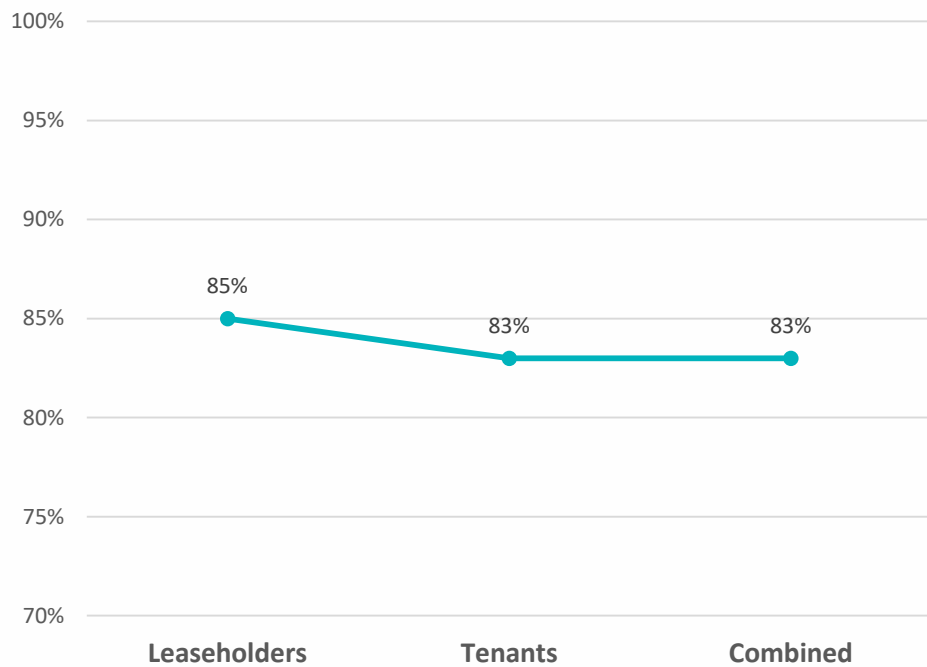


# PH listens

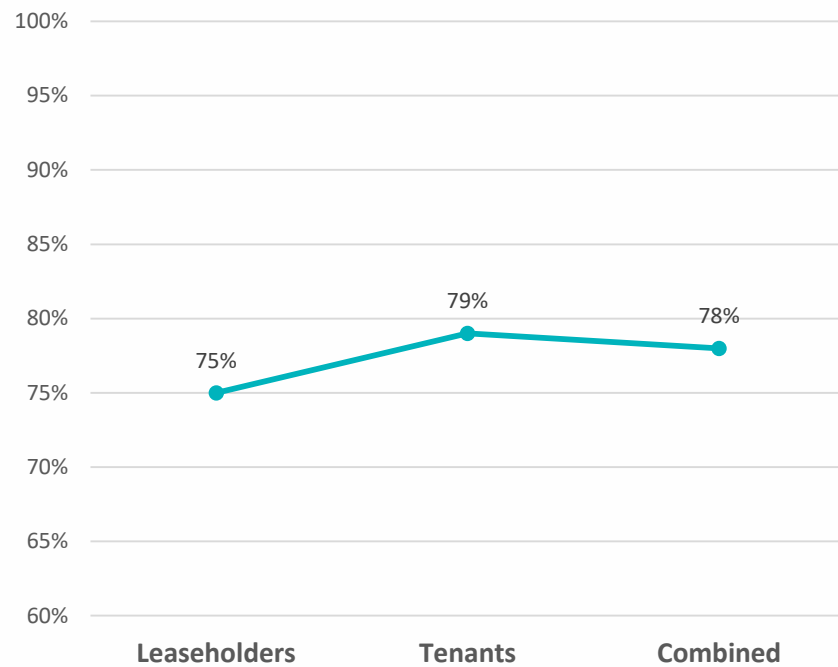




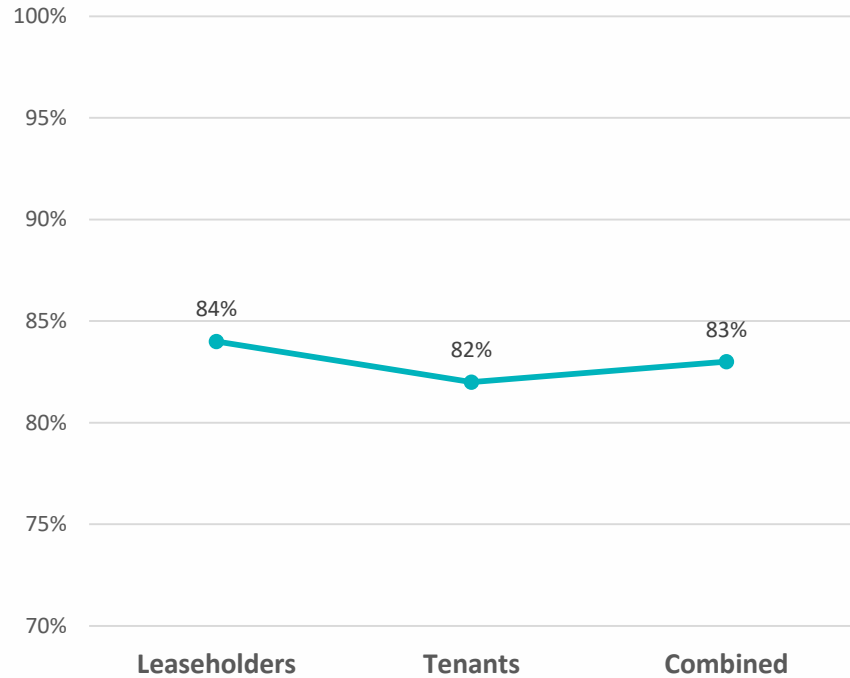
## Quality of home



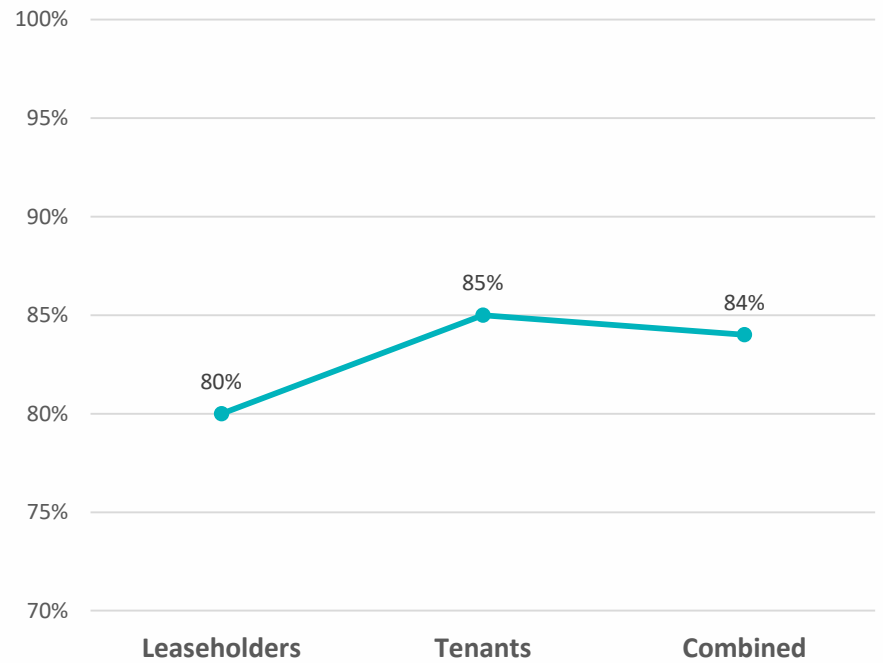
## Quality of green spaces



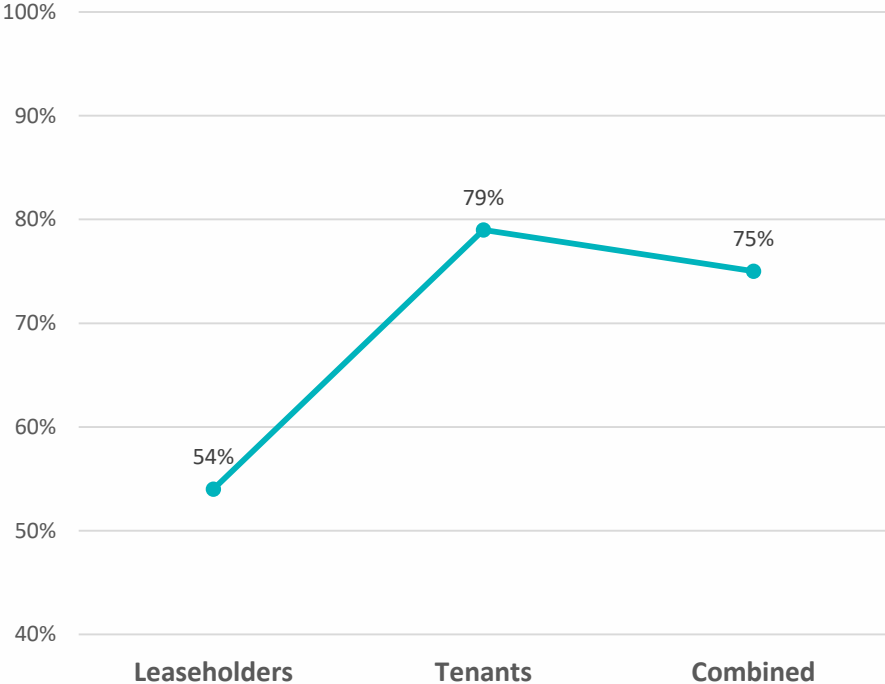
## Quality of estates



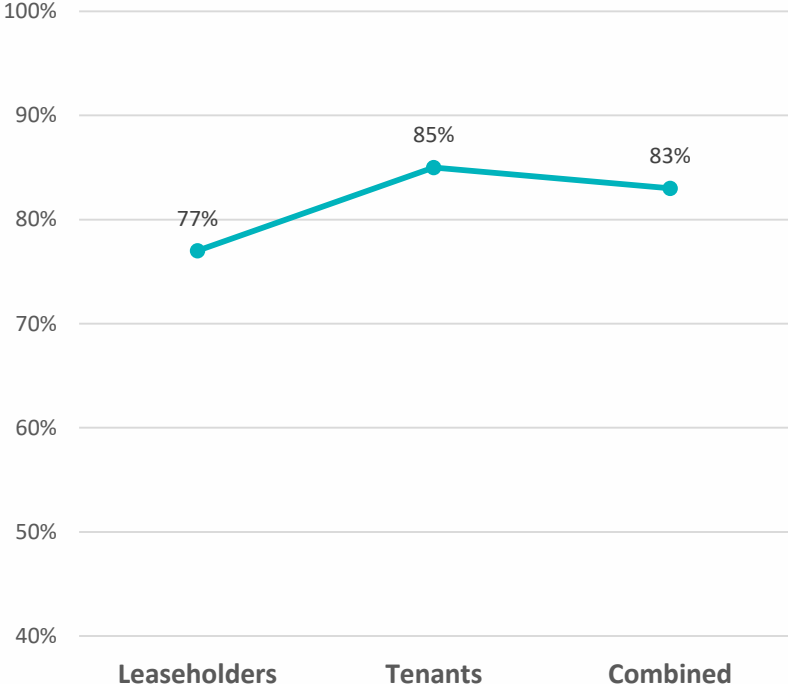
## Estate Services



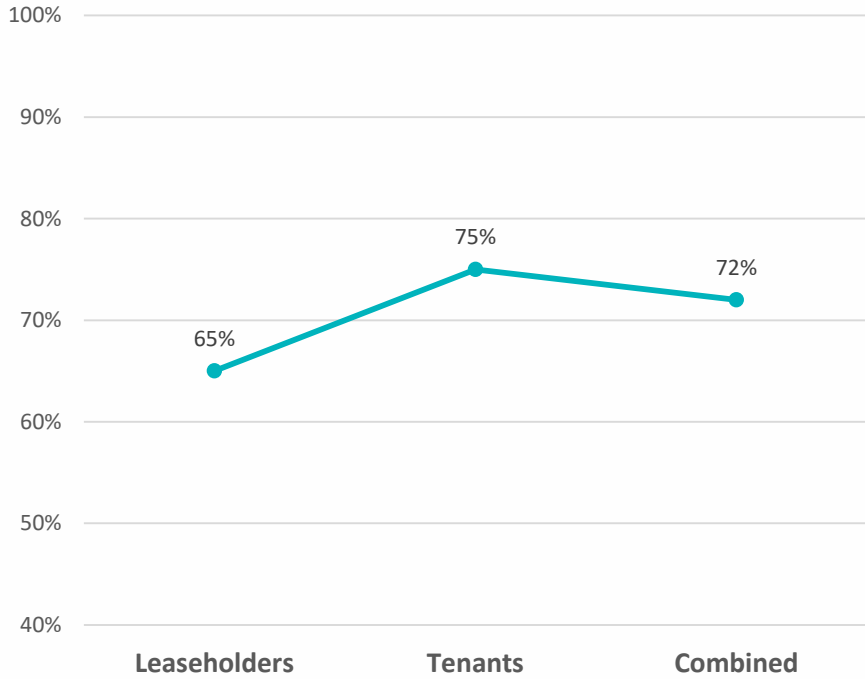
# PH is easy to communicate with



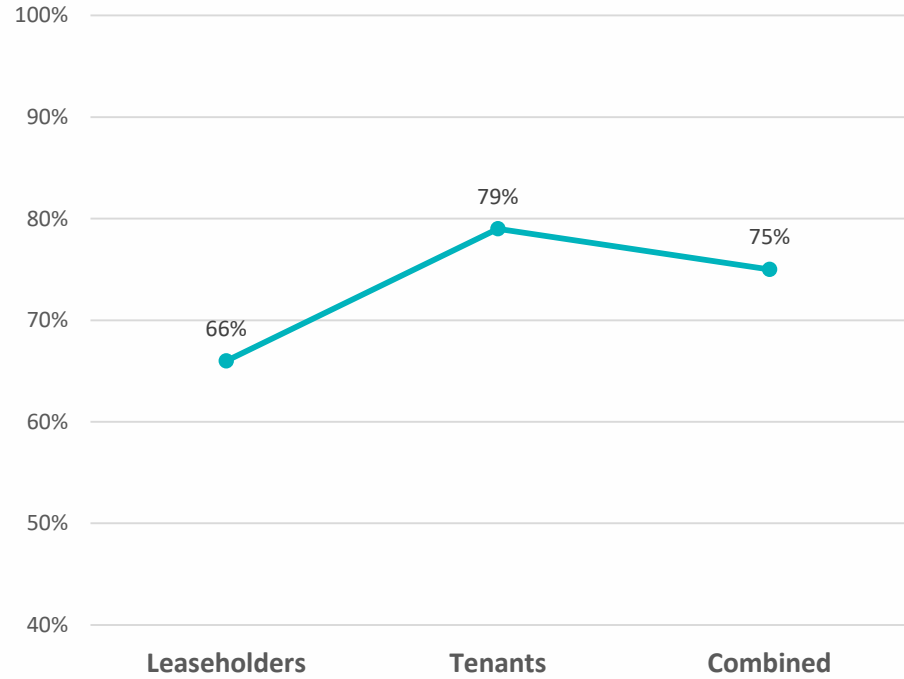
# Staff are helpful



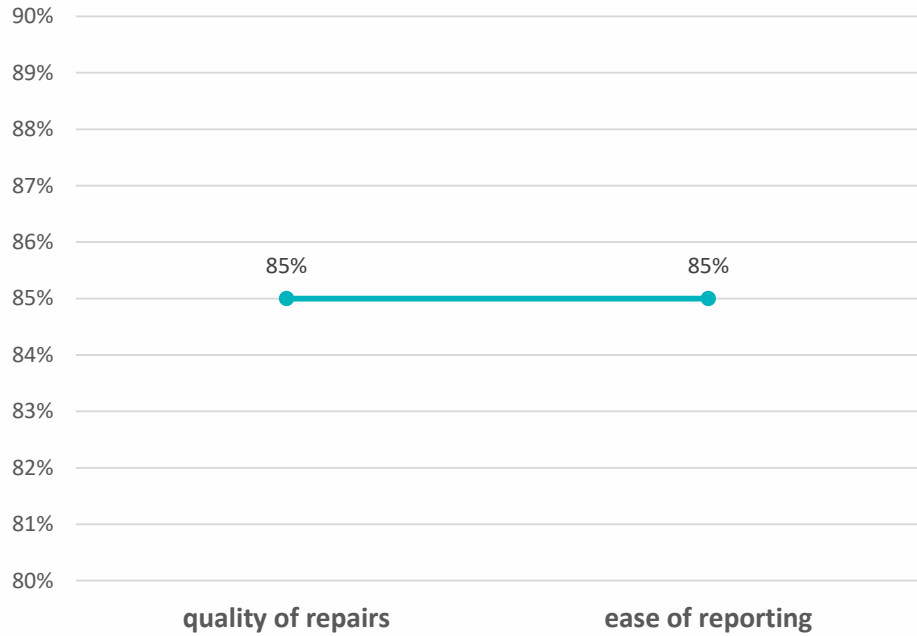
## PH keeps promises



## PH can be trusted



## Tenants' Repairs



## Feeling safe

