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**Committee members present:**

Erica Day

Fran Jefcoate

Tanya Martin

Melanie Vickers

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**Performance**

We noted that the Communities and Neighbourhoods team are regularly exceeding set targets and that a six monthly review to reassess targets would be useful. We also asked for a more detailed look at why sustained employment after 6 months had dropped to 50% in the last quarter.

**Technical Resources Policies: gas, electrical, water, asbestos**

We approved Technical Resources policies on gas, electrical, water and asbestos.

**Together With Tenants**

Poplar HARCA is an early adopter of Together With Tenants and we received a presentation including feedback from the Joint Estates Panel about how we can take the Together With Tenants strategy forward.

**CaN Performance Review**

We noted the CaN Performance review and the in-year staff savings that were required as a result of expenditure being higher than expected early in the financial year.

**Residents Survey 2019**

We noted the impressive results of the latest residents' survey and commended the hard work of the Poplar HARCA staff team.

**Teviot Estate Regeneration**

We received feedback on the results of the recent Teviot ballot and a presentation on the next steps for the regeneration of the area.

**OTHER REPORTS**

The following reports were noted:

- Employment and Training Strategy and Self Assessment
- Estate Services – bulk waste and ambassador service
- JEP summary
- Operational Risks
- Terms of Reference & Policies Assurance
- Attendance Record
- Agenda Planner

**Tanya Martin**  
Chair, Services Committee

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