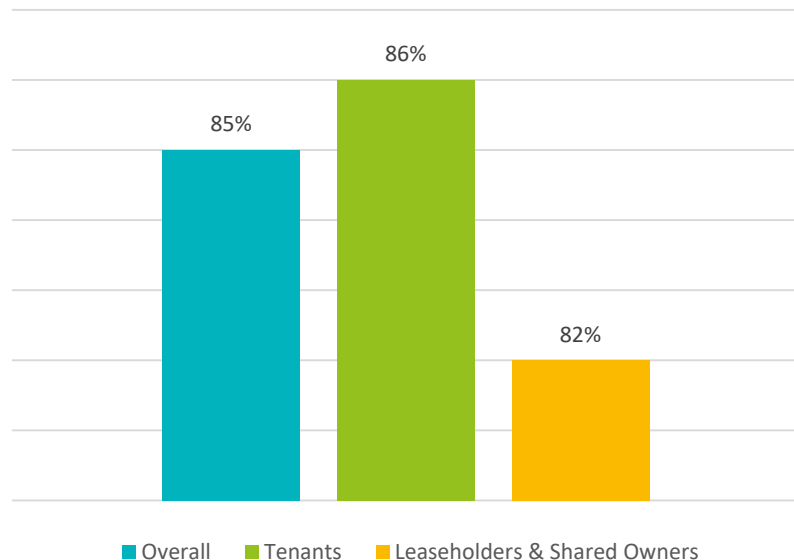
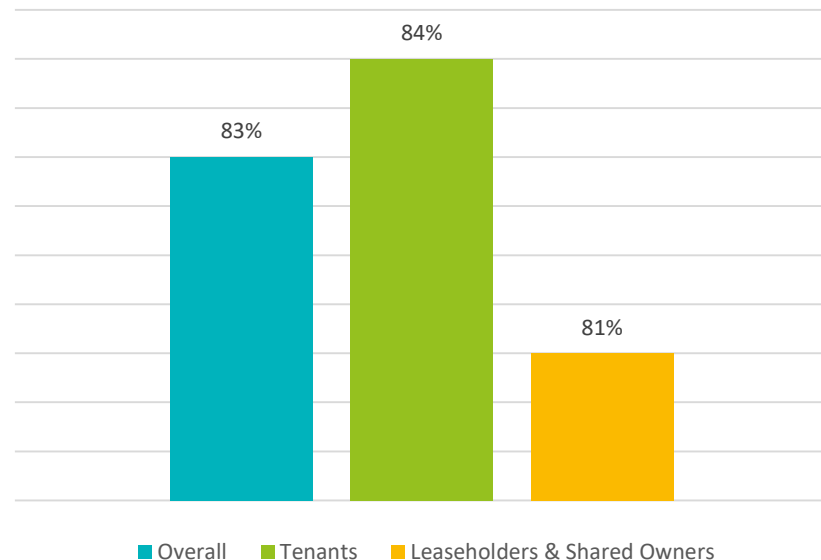


Resident Satisfaction Survey 2021

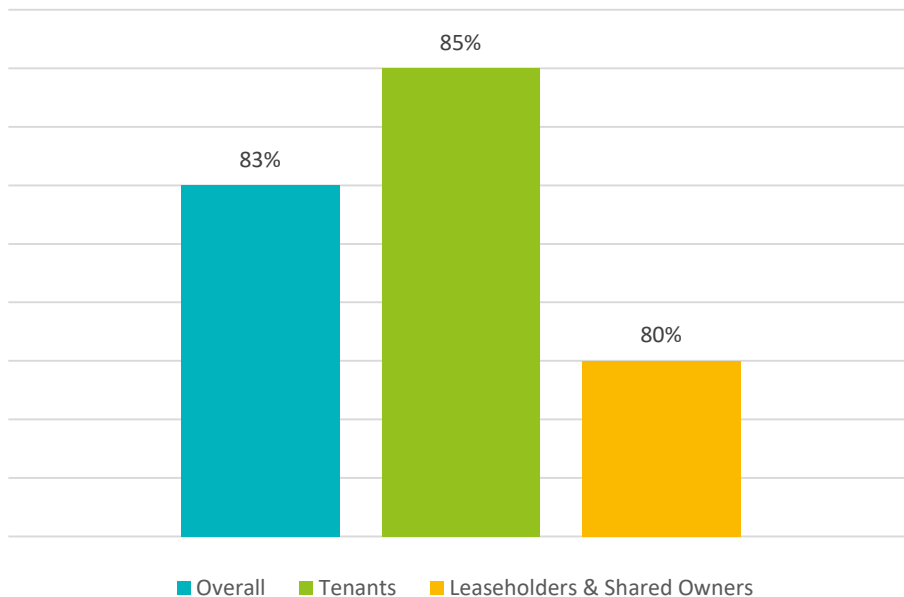
Overall how satisfied are you with PH as a landlord?



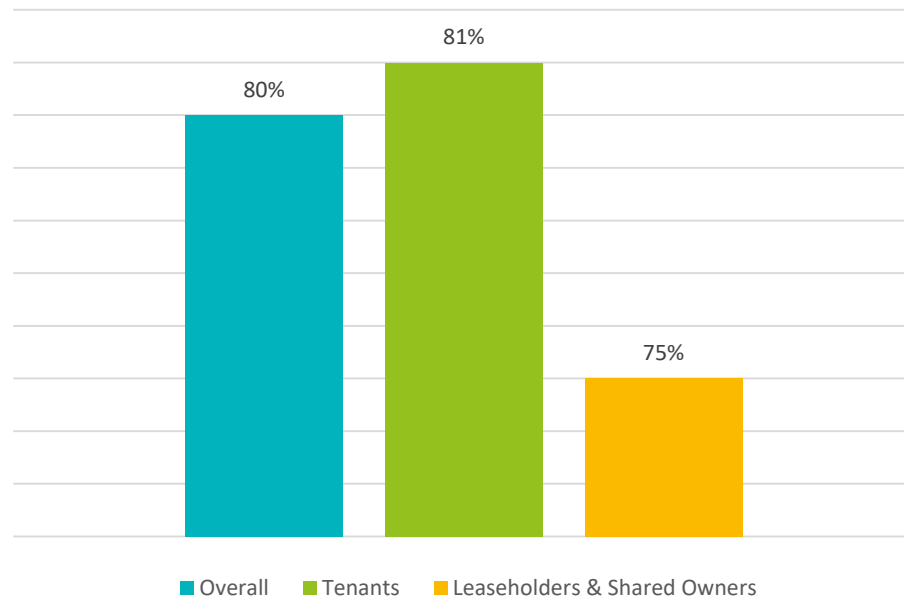
Overall how satisfied are you with PH's services?



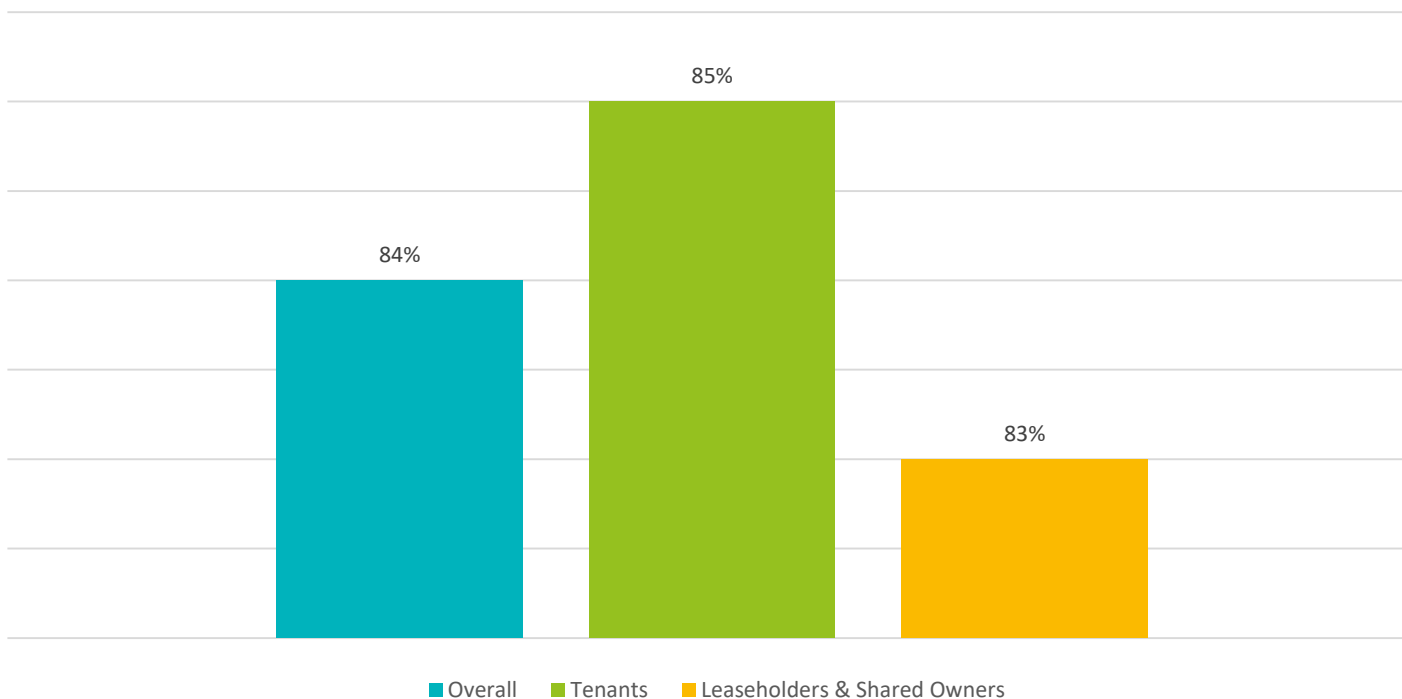
Would you recommend PH to family and friends?



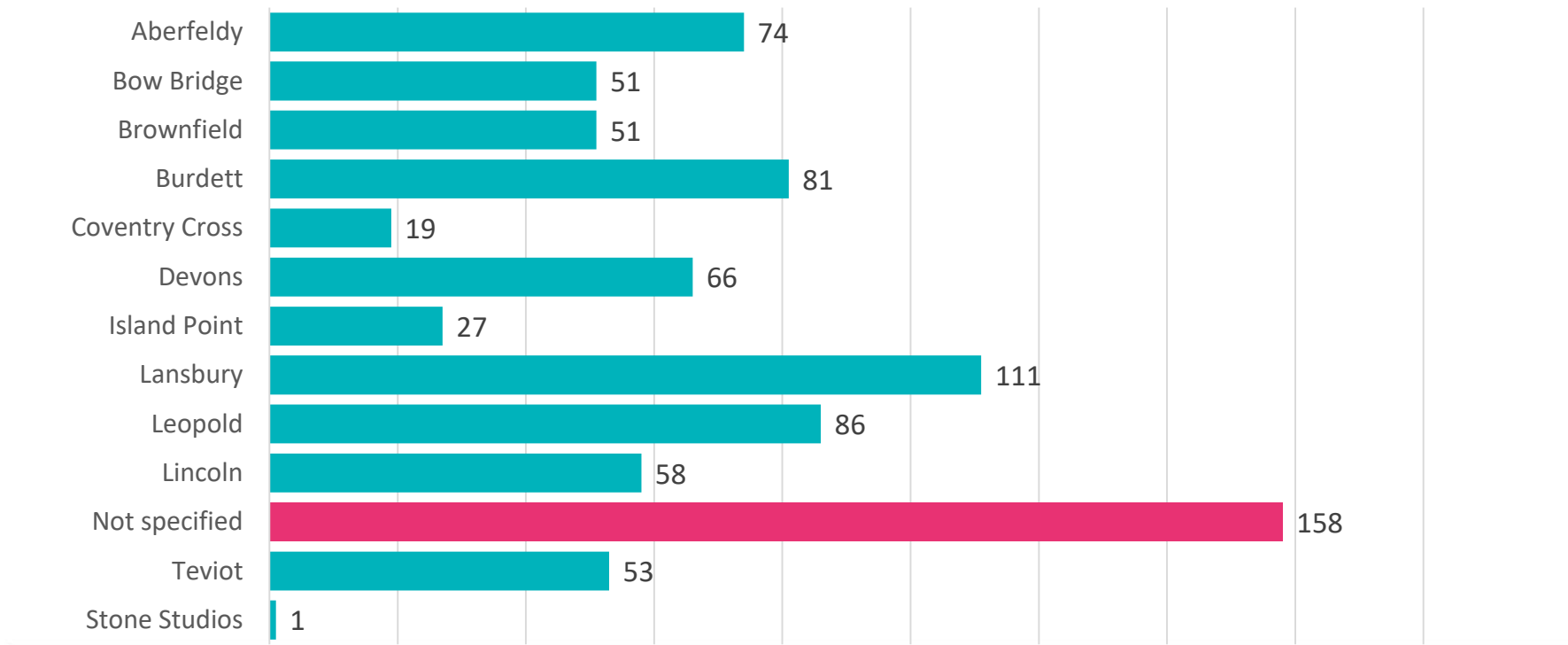
Is PH easy to deal with?



Overall has PH made a positive difference to the local area?

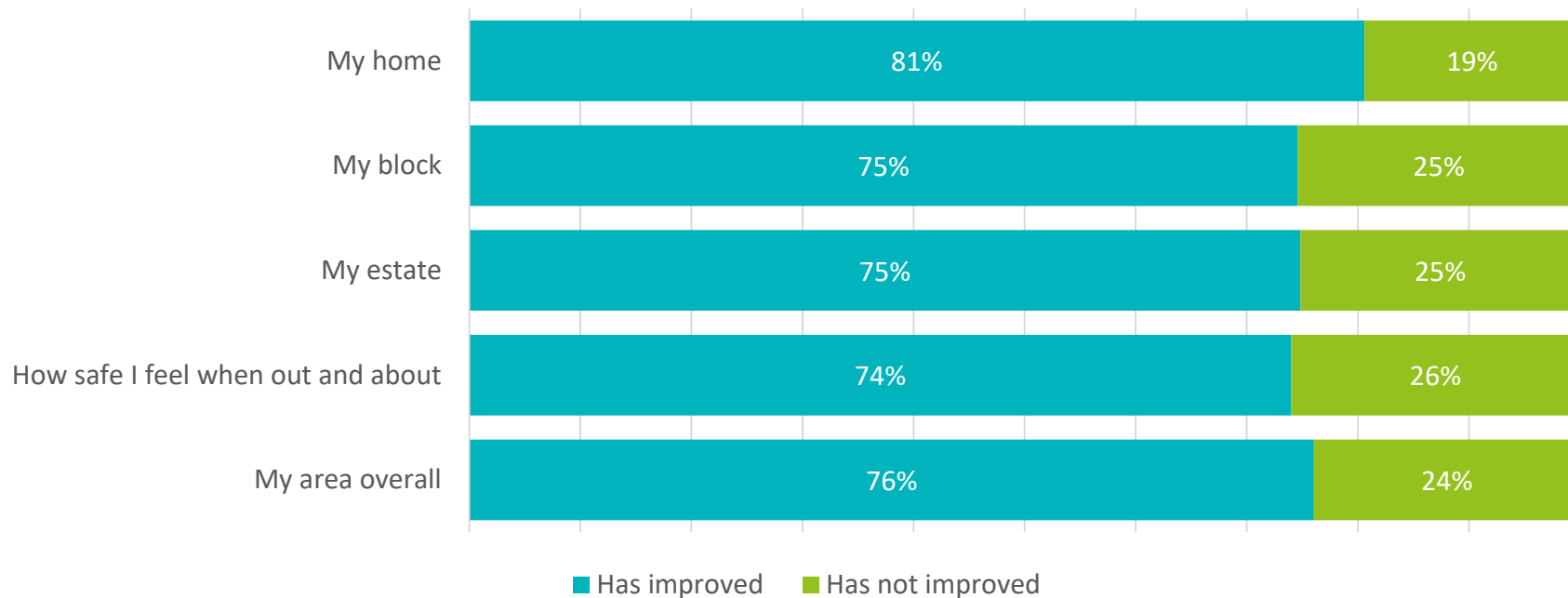


Respondents in numbers



Residents perception of the local area

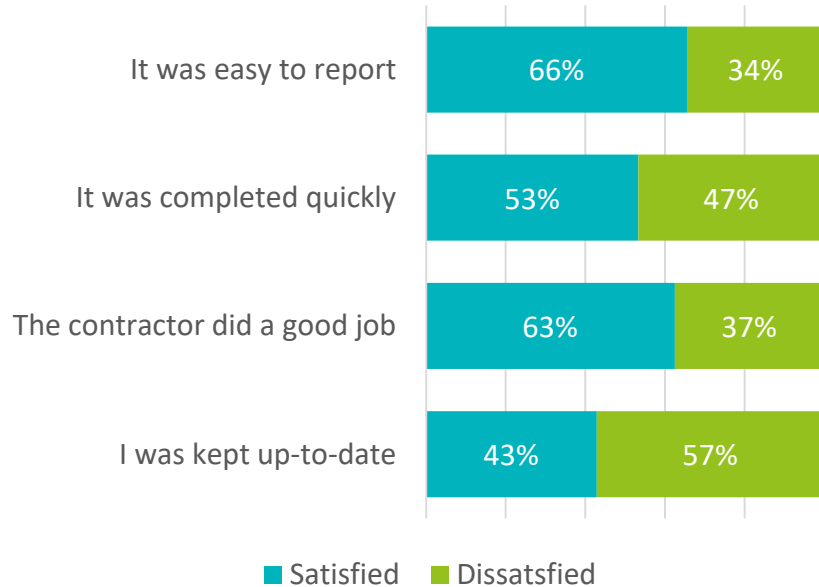
Thinking about the following locally, have these improved from last year?



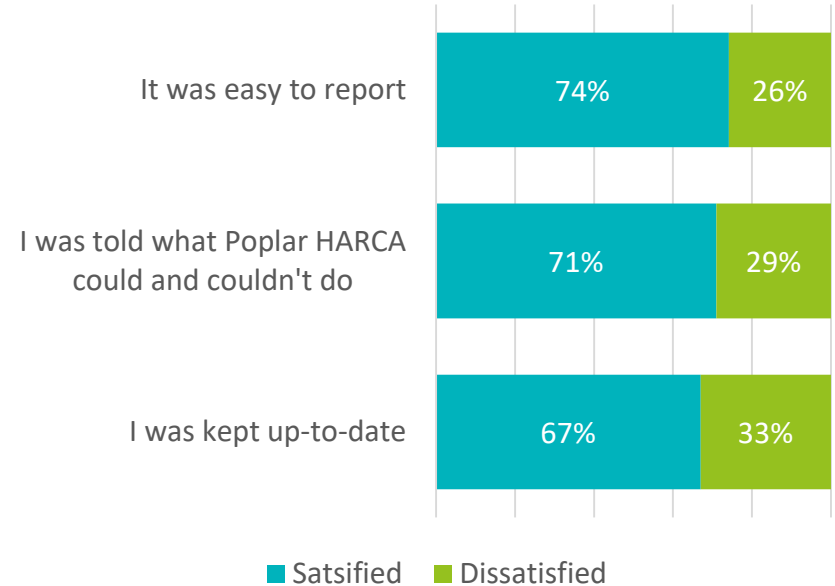
Describe where you live



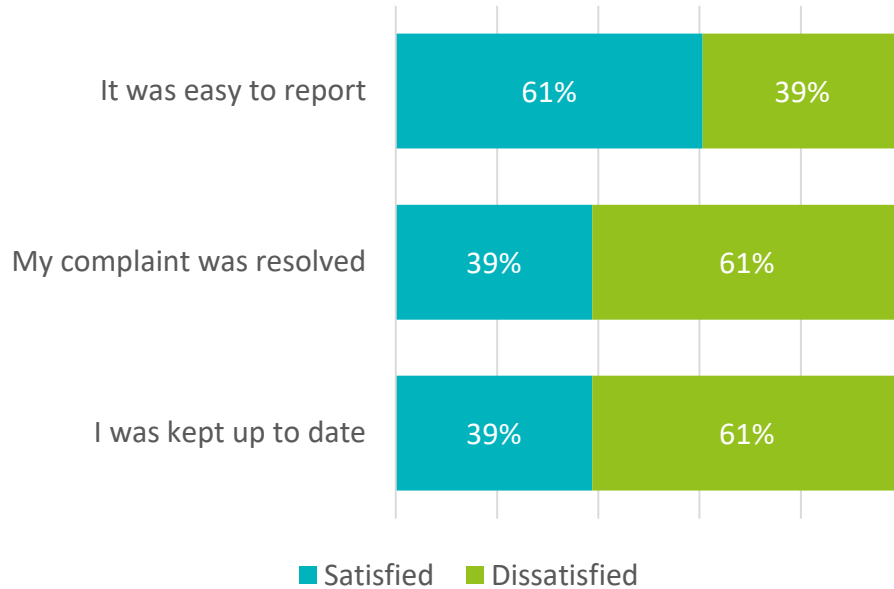
Tenants' repairs



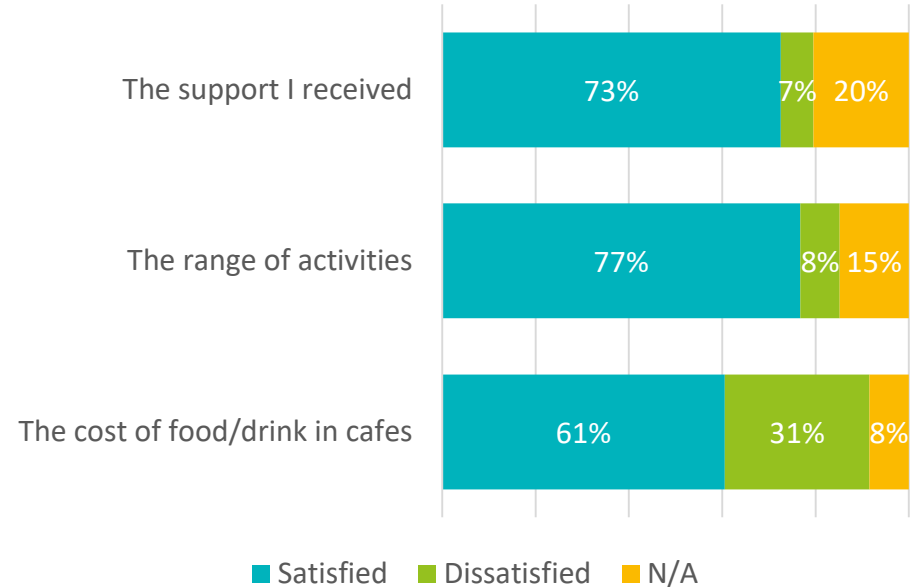
Tackling ASB



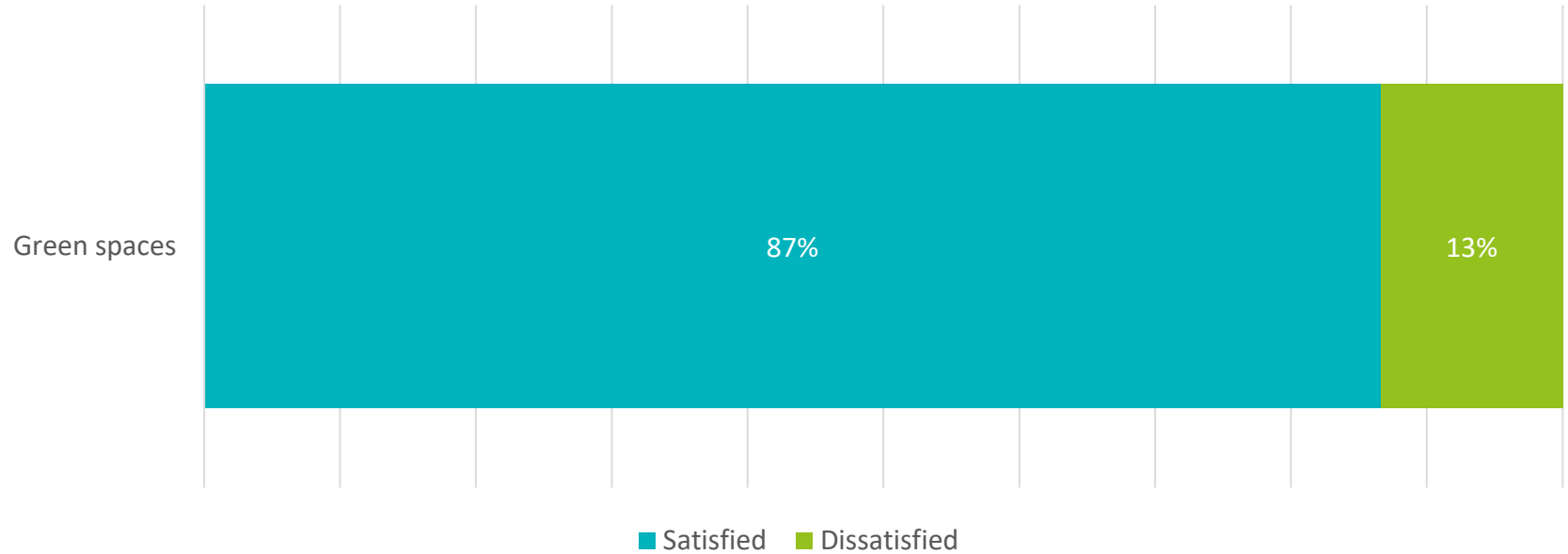
Complaints Resolution



Community Facilities



Green spaces



Residents priorities

