

20 *senior leaders*
(heads of services & above) participated

5 met directly with estate services

15 visited the estate and spoke with residents

30 hours spent on understanding estate issues and creating solutions

Building inspections

7 blocks inspected

71% met required standards

100% buildings met the cleaning charter

Actions taken

Issues for discussion:

- communal lighting and fire door closer maintenance
- trip hazards and blocked walkways
- update signage
- refresh internal decoration
- motorbike storage

Glaucus Street, Sedgwick House, 101-179 Fairfoot Road, Haddington Lodge, 86-144 Fern Street, Swaton Road, 1-14 Corby Way

Resident engagement

13 residents spoken to

Resident actions

- 6 requested repairs
- 4 raised ASB concerns
- 2 flagged parking issues
- 8 praised estate cleaning and horticulture
- 13 shared positive views about their homes and community

Residents told us they liked:

- Peaceful community, family friendly
- Well maintained and clean
- Convenient shops, transport, mosque
- Feels safe and secure
- Good gardens
- Youth service
- Bengali speaking housing officers

Resident concerns:

- Rubbish collections
- Parking issues / lack of bays
- Dog mess outside
- ASB - drug dealing, noise, car break-ins
- Issues from nearby development