

Poplar Board
Summary of a meeting held on March 2026

Board Members:

Jon Lord (Chair)	Shabana Yousaf (Vice-Chair)	Sade Koiki
Naz Hussain	Razia Nizamuddin	Gelina Menville
Peter Edwards	Momtaz Ajid	Alex Woolmore

Consent Agenda:

The Board approved all items on the consent agenda.

The Board noted their thanks to Sade Koiki, who had reached the maximum nine-year term of office and would be stepping down from the Board in June 2026. The Board sincerely thanked Sade for her long-standing service and significant contribution to the Board, both as a member and in particular, in her role as Chair of the Audit and Risk Committee.

Achieving the Vision

The Board received the CEO's Achieving the Vision report.

The report presented the opportunities and challenges – noting the current operating environment remains uncertain. The Board noted the number of critical milestones which were approaching in terms of development. As part of ongoing stakeholder engagement, the growth strategy continued to progress, with partnership discussions actively ongoing.

The Chair of the Audit and Risk Committee provided an update on key risks, noting that these are subject to detailed scrutiny through the Audit and Risk Committee.

Service Satisfaction

The Board received an update from the Chair of the Services Committee, noting a positive position across key areas of performance and compliance. A new ASB policy was being worked on with stakeholders and will be presented for further consideration at the June Services Committee.

The organisation was reported as fully compliant with Ombudsman requirements, with improved performance and a reduction in cases progressing to Stage Two.

The Board considered the detailed TSM results, noting that while some areas were less strong, overall performance remained respectable, with overall Tenant Satisfaction being at 80%.

The Board received an update on the One Team Neighbourhood Model Strategy, noting that it had been considered by both the JEP and the Services Committee. The model is structured around four quadrants, enabling teams to work collaboratively, with a strong emphasis on communication and joint working. The summary from the last JEP meeting was noted.

The Board also received a report on the CaN Trust activities.

Successful Places

The Board received a report on Successful Places, including an update on Stroudley, Chrisp Street, Aberfeldy and Balfron Tower. The Board approved next stage of the process for Aberfeldy and Teviot and contingency planning for Balfron Tower. The Board received update from the Poplar HARCA Subsidiaries.

Strong Foundations

The Board received a report on financial performance and noted that Poplar HARCA remains on track against budget and the Business Plan. Members also received reports on the performance of CaN Trust.

The Board also approved the Smarter Working Strategy 2026–31, the Value for Money Framework 2026–31, and the Technology Strategy.