

Summary of a meeting held on 8 September 2026

Committee members:	Shabana Yousaf	Momtaz Ajid	David Waddell	Nazir Hafez
	Shaheen Mahtabuddin	Moosa Miah	Gelina Menville	

Declaration of Any Other Business

The Committee discussed the handling of the water issue at Devons Road and Bow Bridge.

Performance

The Committee reviewed the operational performance report and discussed the new format, voids and stage 2 complaints. The Committee also discussed the Building Safety Performance Update.

CaN Annual Review

The Committee received a presentation and asked questions.

H&S Policy and Conditions of Use for Neighbourhood Centre Bookings

The Committee approved the policy.

STAIRs self-assessment and policy

The Committee approved the policy.

EDI Policy

The Committee approved the policy.

Sustainability Strategy

The Committee endorsed the strategy for the Board.

SaGS Strategy Annual Review

The Committee discussed the review.

Demo myHARCA and digital transformation stats

The Committee received a presentation of stats and a demo of the myHARCA portal.

Assurance and Context

The following reports were noted:

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| • Governing Body Statement | • Connect & Inspect |
| • Legislative & regulatory context | • JEP Summary |
| • Planned Maintenance Programme 26/27 progress | • Corporate Events Calendar |
| • Devons Water Issue Report | • Agenda Planner |
| • Regulatory Briefing Document on Bow Bridge and Devons Water Issue | • Attendance Record |
| • Regulatory Review Casework 2025-26 | • Key Operational Risks |
| | • Terms of Reference Assurance |

Shabana Yousaf
Chair, Services Committee
